

# NetSuite ERP in Oil & Gas: Capabilities and Deployment

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# NetSuite in the Oil & Gas Industry: Capabilities, Implementation, and Impact

The oil and gas industry is rapidly embracing cloud-based enterprise applications to streamline complex operations and improve visibility across upstream, midstream, and downstream sectors. According to recent industry analyses, oil and gas companies are driving digital transformation through cloud ERP adoption, leveraging real-time data for remote monitoring, predictive maintenance, and improved decision-making (Source: globenewswire.com)(Source: globenewswire.com). NetSuite – Oracle's cloud ERP – has positioned itself as a unified platform for finance, operations, and analytics in energy firms. Industry partners highlight NetSuite's "unified



business management suite" ( ERP, CRM, PSA, etc.) pre-configured for energy companies (Source: randgroup.com) (Source: randgroup.com). For example, Rand Group notes that NetSuite's cloud ERP offers integrated financial management, supply-chain control, inventory tracking, asset depreciation, and project accounting tailored to oil and gas firms (Source: randgroup.com) (Source: randgroup.com). By consolidating back-office and field operations onto one platform, NetSuite aims to reduce manual work, eliminate spreadsheets, and give management 360° visibility and real-time KPIs (Source: randgroup.com) (Source: azdan.com). Analysts report that cloud ERP deployments in oil and gas can boost revenue performance and cut administrative costs – Rand Group cites "2–10% increase in revenue" and "40% reduction in administrative costs" versus legacy systems (Source: randgroup.com). These high-level benefits align with industry trends emphasizing agility, regulatory compliance, and remote management in a volatile market (Source: globenewswire.com) (Source: azdan.com).

#### **NetSuite Core Modules for Oil & Gas Use Cases**

Management: NetSuite provides a full general ledger, multi-currency accounting, tax management, and statutory reporting that oil & gas firms require. It supports global consolidation, automatic currency conversion, and compliance with country-specific audit/tax rules (Source: randgroup.com). Modules like accounts receivable/payable and revenue recognition accommodate joint ventures and royalty accounting through custom extensions (e.g. NetSuite Joint Interest Billing) (Source: randgroup.com). Partners emphasize that NetSuite's financial suite delivers automated processes and real-time analytics – one consultant notes benefits like automated bill-of-lading cost postings and immediate revenue visibility (Source: <a href="https://docume.com">btmglobal.com</a>) (Source: <a href="https://docume.com">azdan.com</a>). For highly regulated projects, NetSuite automates complex billing and approval workflows, helping operators meet IFRS/GAAP compliance and audit trail needs (Source: <a href="mailto:zanovoy.com">zanovoy.com</a>) (Source: <a href="mailto:cebasolutions.com">cebasolutions.com</a>).

Supply Chain and Inventory Management: Oil & gas companies manage extensive equipment and materials inventories. NetSuite Inventory and Warehouse Management modules provide real-time stock tracking across multiple locations, cycle counting, lot/serial control, and automated replenishment alerts (Source: <a href="maintenangement">randgroup.com</a>) (Source: <a href="maintenangement">btmglobal.com</a>). For example, NetSuite can handle multiple units of measure and bulk products (e.g. petroleum in barrels vs. litres) as needed (Source: <a href="maintenangement">inspirria.com</a>). In practice, a propane supplier implemented NetSuite to track LPG inventory in two units (kilograms and litres), achieving accurate stock levels and faster order fulfillment (Source: <a href="maintenangement">inspirria.com</a>) (Source: <a href="maintenangement">inspirria.com</a>). Procurement: NetSuite Procurement modules streamline purchase orders, supplier contracts, and approvals. One case study reports that



customizing NetSuite's advanced procurement workflow cut purchasing costs ~25% by automating routine tasks and improving supplier scheduling (Source: <a href="mailto:entartes.com">entartes.com</a>). Integration with vendor portals (via SuiteCommerce or third-party connectors) and spend management platforms (e.g. Coupa) further automates buying in global operations.

Project and Asset Management (PSA): Upstream and project-based operations rely on robust project accounting. NetSuite's Professional Services Automation (PSA) suite (Project Management, Project Accounting, Resource/Time & Expense management) is used to plan and track drilling projects, capital programs, and service contracts (Source: azdan.com) (Source: azdan.com). It lets managers estimate labor, materials and expenses, assign and schedule personnel, and compare actual vs. budgeted costs in real time (Source: azdan.com) (Source: azdan.com). For example, NetSuite's project billing and expense reporting tools support prompt invoicing to partners. Rand Group specifically cites automated workflows for approving timesheets and project expenditures, aiding cost control and timely revenue recognition (Source: azdan.com) (Source: randgroup.com). Asset Management in NetSuite covers the entire equipment lifecycle – from capitalization and depreciation to disposal – with support for lease accounting standards (ASC 842/IFRS16) (Source: randgroup.com) (Source: randgroup.com). All fixed assets (rigs, machinery, pipelines) can be tagged and tracked by location or department, enabling accurate depreciation and audit compliance.

**CRM and Customer Lifecycle:** NetSuite CRM is included for oil & gas, giving a 360° view of customers (e.g. joint venture partners, leaseholders, or fuel distributors) and prospects (Source: randgroup.com). It automates lead tracking, quoting, and contract management. One implementation in the energy sector yielded automated sales dashboards and eliminated manual quoting processes, enabling sales staff to configure quotes faster and track order pipelines (Source: btmglobal.com). Customer support modules (case management, service contracts) also help aftersales service for oilfield products and utilities. As Azdan notes, a complete CRM repository helps US energy firms nurture B2B and B2C relationships and justify marketing spend (Source: azdan.com).

**Reporting and Analytics:** NetSuite's SuiteAnalytics provides real-time dashboards and KPIs across finance and operations (Source: <a href="randgroup.com">randgroup.com</a>) (Source: <a href="randgroup.com">randgroup.com</a>). Pre-built reports for financial statements, budget variance, and supply chain performance are delivered out of the box. Partners highlight role-based dashboards giving drill-down insight – for example, CFOs see consolidated P&L across subsidiaries, while operations managers monitor project margins (Source: <a href="randgroup.com">randgroup.com</a>) (Source: <a href="randgroup.com">randgroup.com</a>). Drillable analytics ensure decisions are data-driven: managers can spot cost overruns or process bottlenecks by querying ERP data (for instance,



analyzing inventory turnover by site or supplier). As one review explains, NetSuite's preconfigured KPIs (cash flow, revenue forecasts, inventory days) help oil & gas companies identify trends and optimize resources (Source: <a href="mailto:netsuite.openteggroup.com">netsuite.openteggroup.com</a>)(Source: <a href="mailto:zanovoy.com">zanovoy.com</a>).

## Applicability by Sector: Upstream, Midstream, Downstream

Upstream (Exploration & Production): NetSuite's project and financial capabilities align closely with E&P needs. Upstream firms handle many time- and cost-intensive drilling projects, often in joint venture partnerships. NetSuite's PSA modules let teams plan drilling projects, monitor budgets and field expenditures, and automate joint-interest billing (JIB) for cost sharing. Rand Group highlights a custom JIB solution for NetSuite that allocates drilling costs and revenues among partners, improving transparency and reducing reconciliation errors (Source: randgroup.com). Real-time integration between production data and finance is possible via SuiteScript or API: for example, actual oil/gas volumes from wells can feed NetSuite for revenue recognition. Asset tracking is critical upstream – wells and rigs can be tracked as assets, with scheduled maintenance logged in NetSuite to ensure uptime. NetSuite's robust approval workflow (e.g. for capital expenditures and drilling requisitions) helps avoid overruns. In the upstream context, integrators stress that NetSuite must integrate with oilfield data systems (e.g. well log databases, SCADA for production monitoring, GIS for field mapping). OpenTeQ notes the importance of end-to-end SCADA and field-service integration so that operations data flows into **ERP** for planning (Source: netsuite.openteggroup.com). For example, a custom integration could map GIS well locations to inventory or project records, or pull sensor outputs from SCADA into NetSuite dashboards.

Midstream (Transportation & Storage): Midstream firms (pipelines, terminals, LNG transport) benefit from NetSuite's inventory, logistics, and asset management modules. Pipelines and storage terminals can track hydrocarbon inventories and movements in real time, with the ERP updating stock levels as volumes move. Azdan notes that NetSuite can optimize transportation logistics – scheduling tankers/trains, routing shipments, and dispatching orders for delivery (Source: azdan.com). Inventory management modules ensure accurate custody accounting for petroleum or gas at different nodes. Integration is crucial here: NetSuite can be integrated with pipeline SCADA systems for supervisory control and with GIS to map asset networks. For example, a pipeline operator could link NetSuite to real-time flow sensors to automate reconciliations between shipped and received volumes (improving revenue assurance). The Entartes case shows NetSuite's procurement module in action for a gas supplier, where improving supplier scheduling and contract management yielded a 25% cut in purchasing costs (Source: entartes.com). Similarly, a midstream company might use NetSuite to manage multiple vendor contracts for pipeline maintenance or to



automate inventory replenishment for spare parts. Account reconciliation and billing (especially if multiple delivery points and tariffs are involved) become simpler with NetSuite's centralized financials.

Downstream (Refining & Distribution): Downstream operations (refineries, petrochemical plants, fuel distribution) require manufacturing resource planning (MRP), quality control, and traceability. NetSuite's manufacturing modules are designed for discrete or light process manufacturing. For refineries or chemical plants with highly complex continuous processes, additional solutions or customizations may be needed. However, NetSuite's core MRP can manage production planning for unit operations (via bill-of-materials and work orders), inventory buffers, and raw material purchasing (Source: azdan.com). Quality management can be integrated to ensure product specs are met. Traceability features (lot/serial tracking) allow tracking of fuel/oil batches from source to end customer, aiding regulatory compliance and recall management. "NetSuite for Oil & Gas" literature suggests downstream firms use the platform to integrate supply chains and ensure regulatory compliance across complex supply lines (Source: azdan.com). For example, fuel distributors can manage multi-site inventory of gasoline/diesel and integrate NetSuite with retail point-of-sale or partner network data. Integration with logistics (tank truck dispatch) and with refinery control systems (SCADA) can enable near-real-time cost and margin analysis. Note that some analysts observe NetSuite's manufacturing support is geared to lighter operations (Source: elevatiq.com) (Source: elevatiq.com) - a large complex refinery might need complementary MES systems. Nonetheless, in smaller refining or blending operations, NetSuite can centralize the manufacturing data with financials and compliance reporting.

## Implementation Strategies and Integrations

Implementing NetSuite in oil & gas typically follows a structured, partner-driven approach. Many firms use NetSuite's **SuiteSuccess** or industry "templates" (e.g. NetSuite's Oil & Gas edition) to accelerate deployment. According to partners, a rapid go-live with pre-configured workflows is common, but projects must be carefully planned and executed. Best practices emphasize: (1) **Partner selection** – working with consultants experienced in both NetSuite and energy requirements (Source: <a href="mailto:finansys.com">finansys.com</a>)(Source: <a href="mailto:azdan.com">azdan.com</a>); (2) **Business process analysis** – mapping oil & gas workflows (e.g. JIB, AFE approvals, lease accounting) to NetSuite capabilities, then customizing as needed (Source: <a href="mailto:finansys.com">finansys.com</a>)(Source: <a href="mailto:netsuite.openteagroup.com">netsuite.openteagroup.com</a>); (3) **Phased rollout** – often financial and core ERP modules go live first, followed by specialized modules (e.g. project accounting, production linking) to reduce risk. Planning data migration is critical: legacy accounting, project and inventory data must be cleansed and imported (Source: <a href="mailto:finansys.com">finansys.com</a>).



Change management and user training are also emphasized – NetSuite's flexibility means extensive training is required so users adapt from old spreadsheets to the new workflows (Source: thecfoclub.com)(Source: finansys.com).

**Customizations:** Because oil & gas has unique needs, most implementations involve custom development and configuration. Examples include:

- **Joint Interest Billing (JIB)**: custom NetSuite scripts or SuiteApps allocate costs across JV partners (Rand Group offers a tailored JIB solution (Source: <a href="mailto:randgroup.com">randgroup.com</a>)).
- Multi-UOM Inventory: e.g. handling LPG in gallons vs. metric tons (Inspirria case (Source: inspirria.com)).
- **Pricing Models**: tiered/contract pricing for chemical/oil products (Sunita used custom price books (Source: <a href="https://doi.org/btmg/bal.com">btmg/bal.com</a>)).
- Integration of Shipping Documents: automating BOL (bill-of-lading) attachments to invoices to tie logistics to finance (Sunita case (Source: <a href="https://documents.com">btmglobal.com</a>)).
- **Regulatory Reporting**: configuring VAT, oil/gas tax schedules, lease accounting (ASC 842/IFRS16) rules within NetSuite's financials (Source: <a href="mailto:inspirria.com">inspirria.com</a>) (Source: <a href="mailto:randgroup.com">randgroup.com</a>).

Partners also stress customization of NetSuite's **SuiteFlows** (workflows) to enforce company-specific approvals and controls (e.g. multi-stage capex approval for drilling budgets (Source: <a href="https://doi.org/btmglobal.com">btmglobal.com</a>)). Pre-built industry extensions (SuiteApps) may be adopted – for instance, specialized asset maintenance or field service apps for tracking field equipment, or shop-floor integration tools.

**Integration with External Systems:** A key implementation aspect is linking NetSuite to operational technology and data sources. Notable integrations include:

• SCADA/IoT: Supervisory Control and Data Acquisition systems monitor field equipment (wells, pipelines, refineries). Integrating SCADA data (pressures, flows, emissions) into NetSuite provides decision-makers immediate visibility into production and maintenance needs. As OpenTeQ notes, connecting NetSuite with SCADA and field service systems enables end-to-end visibility (Source: <a href="netsuite.openteqgroup.com">netsuite.openteqgroup.com</a>). For example, a pump failure alert in SCADA could trigger a work order in NetSuite and reorder of spare parts. Tools like Dell Boomi or Azure IoT Hub are often used to feed sensor data into NetSuite as transaction records or custom logs.



- GIS (Geographic Information Systems): Mapping wells, pipelines, and facilities supports
  asset tracking. NetSuite has APIs (SuiteTalk) and third-party connectors to integrate with ESRI
  ArcGIS. One ERP review notes Enertia (an upstream ERP) integrates ArcGIS; similarly, a
  NetSuite implementation can link GIS assets to accounting entries or inventory stock points
  (Source: thecfoclub.com).
- Engineering/E&P Systems: Oil & gas companies use specialized E&P software (seismic data, reservoir simulation) and maintenance systems. Key financial data (capital expenditures, asset valuations) from those tools can flow into NetSuite via API or ETL. While there is no standard plug-and-play connector, NetSuite's SuiteCloud platform allows creation of custom integrations to ERP modules.
- Industry Software Suites: NetSuite often co-exists with other enterprise solutions. For example, a company might use P2 or Quorum for production accounting and export summarized costs to NetSuite for consolidation. Many firms integrate their Bl/analytics tools (Power Bl, Tableau) with NetSuite data as well. The overall strategy is a "digital core" in NetSuite, with data federation from technical systems for unified reporting (Source: <a href="mailto:netsuite.openteggroup.com">netsuite.openteggroup.com</a>) (Source: <a href="mailto:erpnews.com">erpnews.com</a>).

After go-live, companies frequently adopt managed services and support (e.g. outsourced NetSuite administration) to fine-tune the system and ensure compliance with software updates (Source: <a href="azdan.com">azdan.com</a>) (Source: <a href="finansys.com">finansys.com</a>).

# **Case Studies and Examples**

- LPG Supplier (Inspirria): A Bahrain-based LPG distribution company replaced legacy spreadsheets with NetSuite. The unified ERP provided real-time inventory and financial visibility, automatically calculating gas losses and managing multi-UOM LPG stock (Source: <a href="inspirria.com">inspirria.com</a>) (Source: <a href="inspirria.com">inspirria.com</a>). The project yielded faster data flow, elimination of manual approvals, and built-in VAT/withholding tax reporting (statutory compliance) (Source: <a href="inspirria.com">inspirria.com</a>) (Source: <a href="inspirria.com">inspirria.com</a>). As the partner noted, NetSuite enabled "real-time dashboard for tracking key business data" and reduced day-end reporting from hours to minutes.
- Oilfield Chemicals & Logistics (Sunita, via BTM Global): An oil and chemical producer/logistics provider implemented NetSuite to unify its financials, inventory, and CRM. Before, financial data, customer quotes, and delivery schedules were on disparate systems.



Post-ERP, the company eliminated most spreadsheets and now has "timely inventory data, accurate ledgers, and automatic reporting" (Source: <a href="btmglobal.com">btmglobal.com</a>). Sales operations benefitted from NetSuite's CRM: pricing approval time dropped from hours to 15 minutes, and drivers receive live order updates on mobile devices (Source: <a href="btmglobal.com">btmglobal.com</a>) (Source: <a href="btmglobal.com">btmglobal.com</a>). Customizations included multi-tier pricing tables, a custom "oil pad scheduling" tool, and linking Bills of Lading to invoices (Source: <a href="btmglobal.com">btmglobal.com</a>) (Source: <a href="btmglobal.com">btmglobal.com</a>). The CFO noted that management no longer waits weeks for reports, enabling quicker decisions (Source: <a href="btmglobal.com">btmglobal.com</a>). This case highlights NetSuite's ROI in merging quote-to-cash, dispatch, and financial processes in an oilfield-services environment.

- Oil Burner Manufacturer (Profire Energy with Quadient AR): Profire Energy (controls for industrial burners used in upstream/midstream/downstream facilities) runs NetSuite for ERP. A project with Quadient (an AR automation tool) demonstrated how NetSuite's financial module can integrate with add-on services. After linking NetSuite to Quadient's workflow, Profire saw faster invoice delivery and reduced manual processing (Source: <a href="quadient.com">quadient.com</a>). While the case emphasizes AR efficiency, it underscores NetSuite's role as the central financial system for an energy manufacturer, with direct benefits in receivables turnaround and cash flow.
- Procurement Streamlining (Unspecified O&G Supplier): Entartes reported implementing
  NetSuite's procurement suite for an unnamed oil-and-gas supplier. By automating routine
  procure-to-pay tasks and adding supplier scheduling analytics, the client achieved a 25%
  reduction in procurement costs (Source: entartes.com). Supplier on-time delivery and
  supply-chain resilience also improved, demonstrating how NetSuite can rationalize complex
  oil/gas supply chains.

These examples, along with dozens of partner case studies, illustrate NetSuite's impact: unified data, accelerated processes, and actionable insights. Customers often cite **efficiency gains** (eliminating manual data entry, reducing order cycles) and **visibility improvements** (consolidated dashboards, on-demand reporting) as key outcomes (Source: <a href="https://docum.org/btmg/bal.com">btmg/bal.com</a>) (Source: <a href="https://docum.org/btmg/bal.com">entartes.com</a>). Rand Group and partners claim that, compared to legacy on-prem ERP, NetSuite cloud implementations can boost revenue performance and slash administrative overhead (Source: <a href="maintageoup.com">randgroup.com</a>), though specific metrics vary by project.



## ROI, Efficiency, and Compliance Benefits

Oil & gas enterprises see quantifiable ROI and operational benefits from a modern ERP like NetSuite. Industry reports and customer surveys indicate that cloud ERP adoption often yields **lower TCO** (no on-site servers, less IT maintenance) and **faster payback** than traditional ERP (Source: <a href="maintenance">cumula3.com</a>) (Source: <a href="maintenance">cumula3.com</a>). For example, NetSuite's SaaS subscription model avoids large capital outlays and scales with business size (Source: <a href="maintenance">cumula3.com</a>). Cumula 3 Group notes that many companies realize *faster ROI and lower lifetime costs* with NetSuite's "streamlined cloud-native solution" compared to on-prem alternatives (Source: <a href="maintenance">cumula3.com</a>). One partner (Rand) cites customers achieving 30% reductions in implementation costs with NetSuite's pre-built industry solutions (Source: <a href="maintenance">randgroup.com</a>).

Efficiency gains include **process automation** and **error reduction**. Manual tasks like invoicing, reconciliation, and reporting are automated, freeing staff for analysis. In the examples above, procurement cycles shortened and financial closing times shrank by orders of magnitude (Source: <a href="inspirria.com">inspirria.com</a>) (Source: <a href="entartes.com">entartes.com</a>). Firms report significant time savings (e.g. turning hours of spreadsheet work into minutes of live reporting) and reduced headcount on routine tasks. The Quadient/Profire case quantified AR cycle-time improvements, while BTM Global reported order pricing and customer onboarding dramatically faster (Source: <a href="https://doi.org/btmg/bal.com">btmg/bal.com</a>) (Source: <a href="https://entartes.com">entartes.com</a>).

On compliance, NetSuite offers strong benefits for regulated oil & gas operations. Built-in audit trails, role-based security, and automated tax & lease accounting help companies meet financial and industry regulations. For instance, NetSuite handles **joint venture accounting** (through JIB customizations (Source: randgroup.com)), complex tax computations (VAT, withholding) (Source: inspirria.com), and multi-entity consolidation (Source: randgroup.com). Auto-generated reports ensure ready compliance with GAAP/IFRS and governmental filings. A NetSuite blog notes that ERP centralizes asset and maintenance records, streamlining environmental reporting and field service compliance (Source: cebasolutions.com) (Source: cebasolutions.com). Moreover, operating on a cloud platform enables standardized security measures (encrypted data, authentication) across global assets (Source: zanovoy.com). Azdan even highlights a "sustainability" benefit: by moving to a cloud ERP, energy companies reduce their IT carbon footprint, aligning with environmental targets (Source: azdan.com).



## **Comparison with Other ERP Solutions**

NetSuite competes with legacy and cloud ERPs in oil & gas – notably SAP S/4HANA, Oracle's on-premises ERP, and Microsoft Dynamics 365 – each with distinct strengths. SAP S/4HANA is widely used in large energy firms for its deep functionality (e.g. IS-Oil, PSM for refining, EAM for equipment) but typically involves complex, on-prem or hybrid deployments. In contrast, NetSuite is a **true cloud** multi-tenant system with one code base, requiring no local servers (Source: cumula3.com). Cumula 3's analysis finds NetSuite implementations often complete in 3–6 months via SuiteSuccess templates, whereas SAP projects commonly take 6–18 months and demand more IT resources (Source: cumula3.com) (Source: cumula3.com). In practice, NetSuite's cloud approach usually yields **lower upfront investment** and faster time-to-value: no hardware, automatic upgrades, and subscription pricing keep costs predictable (Source: cumula3.com) (Source: cumula3.com). SAP's subscription-based S/4HANA Public Cloud may close this gap, but its deployments still often exceed NetSuite's speed and simplicity.

Financially, NetSuite's SaaS model is generally more cost-effective for mid-market firms. Cumula 3 notes that NetSuite's subscription licensing and elimination of infrastructure makes it "more budget-friendly" for small-to-midsize companies (Source: <a href="cumula3.com">cumula3.com</a>) (Source: <a href="cumula3.com">cumula3.com</a>) (Source: <a href="cumula3.com">cumula3.com</a>). In contrast, SAP and Oracle EBS/ERP historically involved higher upfront licenses and maintenance fees, as well as consulting costs for customization. Microsoft Dynamics 365 (F&O) is another cloud ERP option gaining traction; it integrates well with Microsoft's ecosystem and can handle finance and supply-chain requirements for energy services. However, Dynamics is often regarded as less feature-rich for complex oil/gas use cases (e.g. no native JIB, limited process manufacturing). One comparison highlights that NetSuite out-of-box includes finance, inventory, procurement and CRM in one suite (Source: <a href="thecfoclub.com">thecfoclub.com</a>), whereas SAP and Oracle ecosystems typically require multiple modules or add-ons.

Feature-wise, NetSuite excels in broad integration and ease of use: its global multi-company management, real-time dashboards, and integrated CRM are often cited advantages (Source: thecfoclub.com) (Source: thecfoclub.com). A user may note, however, that specialized heavy manufacturing or industry modules are not as extensive as in some ERP competitors. An independent review observes that NetSuite has limited "last-mile" manufacturing capabilities; it supports lighter (assembly-based) manufacturing but may need add-ons for intricate process industries (Source: elevatiq.com) (Source: elevatiq.com). This suggests that a large refinery or chemical plant might supplement NetSuite with a dedicated MES, whereas smaller downstream operations can manage with NetSuite's core MRP and partner apps.



Other trade-offs: NetSuite's single-cloud architecture simplifies upgrades and data consistency, but reduces user control over upgrade timing (a common concern in ERP selection). SAP and Oracle permit more flexible on-prem deployments (with more control but more IT burden) (Source: <a href="mailto:cumula3.com">cumula3.com</a>) (Source: <a href="mailto:cumula3.com">cumula3.com</a>). NetSuite's limit on server-side custom code (all customizations must use SuiteCloud scripts) contrasts with SAP's ABAP-based flexibility; but partners note that NetSuite's low-code customization and SuiteApps often meet business needs faster (Source: <a href="mailto:cumula3.com">cumula3.com</a>). In summary, NetSuite tends to be favored by growing energy companies seeking a unified cloud system with rapid deployment, whereas SAP/Oracle remain strong for the largest, heavily specialized enterprises. Microsoft Dynamics is a competitive midmarket choice (especially for utilities and services), but NetSuite's native integration of ERP+CRM+ecommerce on one platform is cited as an edge in lean organizations (Source: <a href="mailto:thecfoclub.com">thecfoclub.com</a>).

## **Challenges and Limitations**

While NetSuite brings many benefits, oil & gas implementations also face challenges. Industry Fit: NetSuite's industry templates cover broad processes, but firms often need significant customization for oil/gas specifics. For example, Joint Interest Billing is not native and must be custom-built (Source: randgroup.com). Manufacturing Depth: As noted, NetSuite's manufacturing module is less robust for heavy process flows (Source: elevatiq.com). Companies doing complex refining, drilling fluids blending, or petrochemicals may require additional software to capture detailed production characteristics.

Implementation Complexity: Despite being cloud-based, NetSuite implementations can be complex. The CFOClub review flags that NetSuite "requires training" and can involve a "complex implementation" (Source: <a href="mailto:thecfoclub.com">thecfoclub.com</a>). FinanSys concurs that successful ERP rollout demands careful planning, partner expertise, and data migration work (Source: <a href="mailto:finansys.com">finansys.com</a>) (Source: <a href="mailto:finansys.com">finansys.com</a>)) are critical to overcoming these barriers.

**Integration Effort:** Connecting ERP with field systems (SCADA, drilling software, etc.) often requires custom interfaces. While NetSuite's APIs are powerful, no turnkey "NetSuite-SCADA" connector exists; companies must develop or use middleware. This adds implementation cost and



risk. Furthermore, remote oilfields with limited internet can constrain real-time ERP use; offline mobile solutions are still maturing.

**Cloud Limitations:** Being cloud-only, NetSuite users must work within a SaaS environment. Some large enterprises worry about vendor lock-in or lack of database-level access. Also, tiered pricing (by module and user) means licensing costs can grow as functionality is added. NetSuite's multitenant upgrades can occasionally break custom scripts (though Oracle provides support for each release).

**Size and Scale:** Exceptionally large oil companies (e.g. national oil companies) often have extremely complex land, royalties, and production accounting needs. While NetSuite has thousands of large customers, some very large projects still lean on SAP or Oracle due to legacy. NetSuite itself is strongest with mid-sized to upper-midmarket enterprises. Very high transaction volumes (e.g. global commodity trading) may also stretch NetSuite's architecture unless properly architected (e.g. using OneWorld subsidiaries and high API usage tiers).

In summary, the main limitations of NetSuite in oil & gas stem from the need for customization and integration, plus scale considerations for the largest operations. Partners mitigate these through industry accelerators and strong consulting support, but customers should be aware that NetSuite often requires one or more SuiteApps or bespoke code to match best-of-breed functionalities in this sector (Source: netsuite.openteggroup.com) (Source: elevatig.com).

#### Conclusion

Oracle NetSuite offers a modern, cloud-based ERP platform that addresses many of the core needs of upstream, midstream, and downstream oil & gas companies. Its comprehensive suite – covering finance, inventory, supply chain, project accounting, and CRM – can unify formerly siloed functions, yielding faster reporting and improved operational control (Source: <a href="mailto:zanovoy.com">zanovoy.com</a>) (Source: <a href="mailto:btmglobal.com">btmglobal.com</a>). Industry partners and user reports show real gains in efficiency and data visibility, alongside benefits in compliance and global business management. NetSuite's cloud delivery model typically ensures faster implementation and lower IT overhead than traditional on-premise ERPs (Source: <a href="mailto:cumula3.com">cumula3.com</a>) (Source: <a href="mailto:cumula3.com"



In sum, as oil & gas companies navigate digital transformation, NetSuite stands out as a turnkey cloud ERP solution that can streamline workflows from drilling pad to distribution terminal. Its real-time analytics and unified data model empower management to make quicker decisions in a volatile commodity environment (Source: <a href="mailto:zanovoy.com">zanovoy.com</a>)(Source: <a href="mailto:azdan.com">azdan.com</a>). Industry case studies document measurable ROI – reduced costs in procurement and finance, faster cycle times, and better compliance – validating the platform's role in modernizing oil & gas business processes (Source: <a href="mailto:entartes.com">entartes.com</a>)(Source: <a href="mailto:inspirria.com">inspirria.com</a>). Nevertheless, firms should carefully plan NetSuite implementations with experienced partners, addressing integration and customization needs to fully leverage the system. With the right approach, NetSuite can be a strategic asset that fuels efficiency gains and supports growth in all segments of the oil and gas sector (Source: <a href="mailto:randgroup.com">randgroup.com</a>) (Source: <a href="mailto:azdan.com">azdan.com</a>).

**Sources:** Authoritative industry reports, NetSuite partner whitepapers, and multiple oil & gas ERP case studies were used to compile this analysis (Source: <a href="mailto:randgroup.com">randgroup.com</a>) (Source: <a href="mailto:azdan.com">azdan.com</a>) (So

Tags: netsuite, oil and gas, erp systems, cloud erp, digital transformation, financial management, supply chain management, project accounting, enterprise software, implementation

#### **About Houseblend**

HouseBlend.io is a specialist NetSuite™ consultancy built for organizations that want ERP and integration projects to accelerate growth—not slow it down. Founded in Montréal in 2019, the firm has become a trusted partner for venture-backed scale-ups and global mid-market enterprises that rely on mission-critical data flows across commerce, finance and operations. HouseBlend's mandate is simple: blend proven business process design with deep technical execution so that clients unlock the full potential of NetSuite while maintaining the agility that first made them successful.

Much of that momentum comes from founder and Managing Partner **Nicolas Bean**, a former Olympic-level athlete and 15-year NetSuite veteran. Bean holds a bachelor's degree in Industrial Engineering from École Polytechnique de Montréal and is triple-certified as a NetSuite ERP Consultant, Administrator and SuiteAnalytics User. His résumé includes four end-to-end corporate turnarounds—two of them M&A exits—giving him a rare ability to translate boardroom strategy into line-of-business realities. Clients frequently cite his direct, "coach-style" leadership for keeping programs on time, on budget and firmly aligned to ROI.



**End-to-end NetSuite delivery.** HouseBlend's core practice covers the full ERP life-cycle: readiness assessments, Solution Design Documents, agile implementation sprints, remediation of legacy customisations, data migration, user training and post-go-live hyper-care. Integration work is conducted by in-house developers certified on SuiteScript, SuiteTalk and RESTlets, ensuring that Shopify, Amazon, Salesforce, HubSpot and more than 100 other SaaS endpoints exchange data with NetSuite in real time. The goal is a single source of truth that collapses manual reconciliation and unlocks enterprise-wide analytics.

Managed Application Services (MAS). Once live, clients can outsource day-to-day NetSuite and Celigo® administration to HouseBlend's MAS pod. The service delivers proactive monitoring, release-cycle regression testing, dashboard and report tuning, and 24 × 5 functional support—at a predictable monthly rate. By combining fractional architects with on-demand developers, MAS gives CFOs a scalable alternative to hiring an internal team, while guaranteeing that new NetSuite features (e.g., OAuth 2.0, Al-driven insights) are adopted securely and on schedule.

**Vertical focus on digital-first brands.** Although HouseBlend is platform-agnostic, the firm has carved out a reputation among e-commerce operators who run omnichannel storefronts on Shopify, BigCommerce or Amazon FBA. For these clients, the team frequently layers Celigo's iPaaS connectors onto NetSuite to automate fulfilment, 3PL inventory sync and revenue recognition—removing the swivel-chair work that throttles scale. An in-house R&D group also publishes "blend recipes" via the company blog, sharing optimisation playbooks and KPIs that cut time-to-value for repeatable use-cases.

**Methodology and culture.** Projects follow a "many touch-points, zero surprises" cadence: weekly executive stand-ups, sprint demos every ten business days, and a living RAID log that keeps risk, assumptions, issues and dependencies transparent to all stakeholders. Internally, consultants pursue ongoing certification tracks and pair with senior architects in a deliberate mentorship model that sustains institutional knowledge. The result is a delivery organisation that can flex from tactical quick-wins to multi-year transformation roadmaps without compromising quality.

Why it matters. In a market where ERP initiatives have historically been synonymous with cost overruns, HouseBlend is reframing NetSuite as a growth asset. Whether preparing a VC-backed retailer for its next funding round or rationalising processes after acquisition, the firm delivers the technical depth, operational discipline and business empathy required to make complex integrations invisible—and powerful—for the people who depend on them every day.

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