

## NetSuite Optimization: 20 Practical Tips for CFOs & Admins

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# Top 20 Tips for CFOs and NetSuite Administrators

**Introduction:** Chief Financial Officers (CFOs) and NetSuite administrators both play critical roles in maximizing the value of an ERP system. CFOs need strategic insight – real-time data, accurate reporting, and forward-looking analytics – to drive financial planning and business growth. NetSuite admins, on the other hand, must ensure the system is configured for efficiency, compliance, and smooth day-to-day operations. The following 20 tips provide practical guidance for both finance leaders and technical admins to leverage NetSuite more effectively. From high-level planning and KPI tracking for CFOs to hands-on best practices in workflows, permissions, and integrations for



admins, these tips emphasize efficiency, automation, compliance, and visibility into key financial data. Each tip is presented with a clear heading, concise explanation, and references to authoritative sources (as of 2024–2025) to back up these best practices.

## 1. Customize Real-Time Dashboards and KPIs for Financial Visibility

NetSuite's real-time dashboards give CFOs instant visibility into financial and operational performance. **Take advantage of customizable dashboard portlets to display key performance indicators (KPIs), cash flow metrics, budget vs. actual figures, and other critical data in one place.** CFOs and their teams can tailor dashboards to their needs, enabling quick insight into the health of the business <u>netsuite.com</u>. These live metrics eliminate manual data aggregation and make reporting more efficient <u>cebasolutions.com</u>. An admin can help by configuring role-specific dashboards (e.g., a CFO overview dashboard) and ensuring each KPI is defined correctly. With real-time KPI tracking on the dashboard, finance chiefs can make faster, data-driven decisions in response to trends and issues as they arise <u>netsuite.com</u>.

#### 2. Leverage NetSuite's Financial Planning & Forecasting Tools

Strategic planning is a <u>top priority for CFOs</u>, and NetSuite offers built-in financial planning and analysis (FP&A) capabilities to support this. **Use NetSuite's budgeting, forecasting, and "what-if" scenario modeling tools to align financial plans with business goals.** NetSuite allows finance teams to quickly produce budgets and forecasts and run what-if analyses that automatically pull in real-time financial and operational data <u>netsuite.com</u>. This means forecasts and models are updated easily and reliably, reducing the risk of errors in complex spreadsheets. By simulating different scenarios (such as revenue growth rates or expense changes) within NetSuite, CFOs can better prepare for the future and make informed strategic decisions. NetSuite's planning tools in 2024–2025 also integrate with its reporting, so once plans are set, you can generate advanced reports to compare forecasts vs. actuals effortlessly <u>netsuite.com</u>.



### 3. Build Custom Reports and Saved Searches for Deeper Insights

NetSuite's reporting and search functions are powerful allies for both CFOs and administrators seeking actionable insights. CFOs should work with their NetSuite admins to create saved searches and customized financial reports that target the organization's key information needs. NetSuite's customizable financial reports can provide deep insights into performance trends and KPIs, allowing analysis of data from multiple angles mineraltree.com. For example, a CFO might want a report on profitability by product line or a saved search that flags large variances in expenses. Admins can design these saved searches, set up filters and formulas, and even schedule them to be emailed to stakeholders on a regular cadence. Comprehensive reporting capabilities support better strategic planning and decision-making by ensuring that CFOs are looking at accurate, up-to-date information tailored to their goals mineraltree.com. Take advantage of features like NetSuite's Financial Report Builder and SuiteAnalytics Workbooks in 2024 for advanced analysis and interactive data exploration.

#### 4. Streamline the Financial Close Process

A speedy and accurate month-end or year-end close is essential for reporting accuracy and compliance. Use NetSuite's features to streamline your financial close – including the Period Close Checklist, automated journal entries, and reconciliation tools – to reduce the time and effort required. NetSuite is designed to "speed the financial close process" by connecting all financial data in one system and automating many closing tasks netsuite.com. CFOs should ensure their finance teams utilize NetSuite's reconciliation and consolidation features (for example, the Transaction Matching for bank recs or automated elimination entries for intercompany). Administrators can help by configuring the period close checklist in NetSuite, which guides users through closing steps in the correct order and ensures nothing is overlooked. By tightening up the close process, finance teams can produce timely financial statements and focus more on analysis rather than number-crunching. As NetSuite automates cumbersome manual close tasks, it frees finance to focus on higher-value activities and reduces the risk of error netsuite.com.



### 5. Automate Routine Accounting Processes (AP, AR, etc.) with Workflows

Efficiency in accounting operations is a major opportunity area – especially amid tight labor markets and lean finance teams. **CFOs should identify time-consuming manual processes (accounts payable, accounts receivable, expense approvals, etc.) and work with NetSuite admins to Automate Routine Accounting Processes via SuiteFlow workflows or specialized modules.** Automation not only saves time but also reduces human errors and improves consistency. In fact, automating financial processes has been shown to cut down on mistakes and increase visibility through more frequent, real-time reporting financialexecutives.org. For instance, you can deploy NetSuite's AP automation capabilities (such as *Bill Capture*, which uses OCR and AI to auto-create vendor bills) to eliminate manual data entry of invoices financialexecutives.org. Similarly, setting up automated customer invoice emailing and payment reminders can accelerate cash collections. By leveraging NetSuite's workflow engine, even complex approval chains (like multi-level expense approvals) can be fully automated, ensuring compliance with policies while boosting productivity. Ultimately, an investment in automation pays off in better-managed cash flow, controlled costs, and a finance team that can do more with less financialexecutives.org.

## 6. Integrate NetSuite with CRM, Ecommerce, and Other Systems for a Single Source of Truth

Data silos are the enemy of efficiency and insight. Make NetSuite your financial "single source of truth" by integrating it with your other business systems – such as CRM, e-commerce, inventory management, or HR systems. A cloud ERP like NetSuite can unify data across these functions, providing one centralized database for all your core business information financialexecutives.org. CFOs will benefit from unified reports (for example, seeing sales pipeline data from the CRM alongside revenue actuals in one dashboard) and more reliable data for analysis. NetSuite offers native integration tools (SuiteTalk web services, RESTlets) and has released new connectors (e.g., for Salesforce CRM and Shopify e-commerce) that make syncing data easier than ever katoomi.com. By connecting NetSuite with external systems, you improve business visibility and eliminate the productivity loss that comes from manually transferring data between platforms financialexecutives.orgity%20and%20productivity). An admin should plan and implement these



integrations carefully – whether using NetSuite's SuiteApp connectors or middleware – to ensure data flows smoothly and accurately. The result is real-time information flow across the enterprise, empowering better decision-making at the CFO level.

## 7. Implement Strong Role-Based Access Controls and Approval Workflows

Maintaining proper financial controls is a shared concern for CFOs and NetSuite admins. **Use**NetSuite's role-based permissions to enforce segregation of duties, giving each user access only to the functions and data they need, and set up approval workflows for critical transactions. NetSuite provides built-in financial controls and the ability to codify approval processes to "reduce the risk of fraud and noncompliance." For example, you can restrict who can create vs. approve vendors or payments, and require higher-level approval for transactions above certain dollar thresholds netsuite.com. CFOs should work with admins to review these permissions periodically, ensuring they align with internal control policies and audit recommendations. The system's flexibility allows you to customize roles (e.g., AP Clerk, Controller, CFO) with fine-grained permissions on records and transactions. Additionally, enabling features like journal entry approval routing or purchase order approvals in SuiteFlow helps catch errors or irregularities before they post. By configuring NetSuite's role permissions and workflows correctly, organizations can "limit each employee's access to what they need to do their job and proactively prevent issues" through enforced approvals netsuite.com. This not only supports compliance with SOX or other regulations but also gives the CFO peace of mind that proper checks and balances are in place.

### 8. Utilize Audit Trails and Compliance Reports

Regulatory compliance and audit readiness are much easier when your systems track everything automatically. **Ensure that your team is taking full advantage of NetSuite's audit trail capabilities and compliance reports.** NetSuite keeps detailed logs of all financial transactions and changes, creating an audit trail that increases transparency and helps reduce compliance risks mineraltree.com. CFOs should be familiar with the kind of information these audit logs provide (who changed what and when), especially during an audit or internal review. NetSuite also offers standard compliance reports (for example, revenue recognition schedules, SOX compliance checklists, tax audit files) that can be generated as needed to satisfy auditors or regulators mineraltree.com. Admins should make sure features like System Notes (which log field-level changes) are enabled



and not purged, and that key reports (like audit trial balance, change logs) are accessible to those who need them. By leveraging these built-in tools, finance leaders can demonstrate adherence to accounting standards and quickly pull documentation for any transaction. In short, every click leaves a trace in NetSuite – use that to your advantage to support compliance and governance mineraltree.com.

### 9. Plan for Scalability with Multi-Subsidiary and Multi-Currency Management

If your company is growing or expanding internationally, leverage NetSuite's multi-entity management features to maintain efficiency and accuracy. NetSuite is well-equipped to handle complex corporate structures - it can support multiple subsidiaries, currencies, and localized tax requirements all within a single account netsuite.com. CFOs planning acquisitions or global expansion should involve their NetSuite admin early to configure new subsidiaries or business units under NetSuite OneWorld. By doing so, you enable automated financial consolidation and consistent reporting across the whole organization. NetSuite's unified platform "simplifies financial consolidation and reporting for global businesses, ensuring consistency and accuracy across diverse locations." mineraltree.com This means no more juggling separate systems or spreadsheets for each entity - the CFO can get a consolidated balance sheet or income statement in real time. Additionally, currency conversion and exchange rates are handled by the system, reducing manual effort for finance teams. For an administrator, best practices include setting up proper parent-child relationships in the NetSuite entity structure, configuring intercompany elimination rules, and keeping exchange rates updated. Scalability also means being ready for increased transaction volumes, so monitor performance as you add subsidiaries. With NetSuite's multi-entity capabilities, your ERP will support growth rather than hinder it mineraltree.com.

#### 10. Maintain Clean and Consistent Financial Data

Accurate financial reporting depends on clean data. **CFOs should champion, and admins should enforce, ongoing data quality practices in NetSuite – including regular data cleansing, standardizing of entries, and proper master data management.** Before any big changes (like a new module implementation or integration), ensure data is scrubbed of duplicates and inconsistencies. In fact, a best practice during any NetSuite project is to "dedicate time to clean and organize your data... Ensure data integrity by identifying duplicate records, resolving



inconsistencies, and accurately mapping data fields." paystand.com. This advice applies equally post-implementation: schedule periodic reviews of key records (customers, vendors, items, chart of accounts) to merge duplicates or inactivate old entries. Use NetSuite's duplicate detection and merge tools, and consider SuiteAnalytics reports to find anomalies (e.g., journals posted to wrong accounts). By maintaining a single source of truth for each master data element, CFOs can trust the reports they receive. Additionally, consistent coding (such as departments, classes, locations for transactions) yields more meaningful analytical reports. NetSuite admins can set validation rules or use SuiteFlow to enforce data entry standards (for example, requiring certain fields on transactions). The payoff is **improved reporting accuracy and confidence** in the numbers presented to management or the board.

### 11. Invest in User Training and Change Management

An ERP system is only as effective as its users. **Ensure that both the finance team and other NetSuite users receive comprehensive training and ongoing education to utilize the software's features fully.** A well-trained staff can exploit advanced NetSuite functions that drive efficiency and accuracy. Encourage key finance team members (controllers, analysts) and administrators to pursue formal NetSuite training courses or even certification – these can be "highly valuable for key users" paystand.com. Provide refresher sessions and updates whenever new NetSuite releases bring changes. From a change management perspective, communicate the benefits of new processes (like using a dashboard instead of Excel for reports, or entering expenses directly for approval). CFOs should lead by example in adopting NetSuite tools, which helps drive user adoption across the organization. NetSuite's interface in 2025 is more user-friendly than ever, with many in-app tips and an extensive online help (SuiteAnswers knowledge base) accessible to all users netsuite.com. Admins can direct users to these self-service resources to reduce support burden. Ultimately, ongoing training ensures the company realizes the full ROI of NetSuite – users will leverage automation, enter data correctly, and rely less on workarounds outside the system paystand.com.

#### 12. Favor Configuration Over Customization

NetSuite is a highly flexible system, but with great flexibility comes great responsibility. **Before building a custom script or heavily customizing, check if NetSuite's native configuration can meet the need.** This best practice saves time and future maintenance effort. As one guide puts it, "Understand the distinction between customization and configuration in NetSuite. Prioritize



configuration whenever possible to leverage built-in features and minimize future maintenance." paystand.com. For example, instead of writing custom code for a unique approval process, see if SuiteFlow workflows (a point-and-click configuration) can handle it. Or rather than adding dozens of custom fields, evaluate if NetSuite's standard fields (or repurposing an unused field) can serve the purpose. CFOs should be aware that over-customization can increase system complexity and upgrade costs. By keeping things as "out-of-the-box" as possible, the organization stays aligned with NetSuite's latest best practices and can adopt new features more easily. Of course, some customization is often necessary for competitive advantage, but it should be done deliberately and documented well. NetSuite administrators should also regularly review custom scripts and integrations to ensure they are still needed and optimized. In summary: configure when you can, and customize only when you must paystand.com.

#### 13. Utilize Sandbox Environments for Testing Changes

When it comes to system changes, caution and testing are key. Always test major NetSuite configuration changes, customizations, or new integrations in a Sandbox environment before deploying to production. NetSuite provides two types of non-production accounts: Sandbox and Development accounts netsuite.com. A Sandbox is a full replica of your production environment (including data and customizations), ideal for testing how a change will behave with real data. A Development account has the same features enabled as production but with no production data – useful for development work without risking sensitive information netsuite.com. By using these environments, admins can safely try out new scripts, SuiteApps, or process changes and have business users (like finance staff) do user acceptance testing. CFOs should allocate time and resources for proper testing, especially for changes that impact financial processes, to avoid disruptions during critical periods. Once everything checks out in Sandbox, NetSuite's Copy to Account tools can help migrate custom objects to production reliably netsuite.com. Following this disciplined approach prevents costly mistakes and downtime in the live system. In short, "measure twice, cut once": validate in Sandbox, then implement with confidence.

#### 14. Monitor System Performance and Optimize Regularly

A well-tuned NetSuite system ensures that finance data is delivered quickly and reliably. **NetSuite** administrators should continuously monitor system performance and address bottlenecks – leveraging tools like the Application Performance Management (APM) SuiteApp and other diagnostics. For example, double-clicking the NetSuite logo on the dashboard brings up a quick



performance details popup (a handy admin trick) to see recent response times and any general performance info netsuite.com. For a deeper analysis, the free APM SuiteApp provides dashboards on script execution times, slow queries, and throughput that help pinpoint issues in customizations or heavy workflows netsuite.com. Use these insights to optimize slow saved searches (perhaps by adding filters or summary criteria), clean up obsolete scripts, or adjust configurations that are causing lag. CFOs might not dive into technical details, but they certainly feel the impact of a slow system when trying to close the books or run reports. Thus, CFOs should support performance tuning efforts, for instance by prioritizing funding for necessary system upgrades or additional training for staff to use features correctly. Additionally, keep an eye on NetSuite's status page (status.netsuite.com) during any suspected downtime to distinguish between account-specific issues and broader system availability problems netsuite.com. Proactively managing performance will ensure that NetSuite continues to deliver timely information to finance and all users, sustaining productivity.

### 15. Stay Current with NetSuite's Latest Releases and Features

Oracle NetSuite issues two major releases each year (e.g., 2024.1, 2024.2, etc.), and staying up-todate allows your organization to benefit from continual improvements. CFOs and admins should review new release notes and plan to adopt relevant new features or modules that can enhance efficiency, compliance, or analytics. Recent releases have heavily focused on embedded artificial intelligence and automation. For example, "NetSuite announced a host of new Al-powered features at SuiteWorld 2024" aimed at improving process automation and decisionmaking insights netsuite.com. These enhancements – which come at no extra cost to customers – can boost productivity (like automated anomaly detection in transactions, or improved OCR for bills) if enabled and used. Make it a practice for the NetSuite admin to attend the release preview webinars and test new features in a release preview account. Identify which innovations align with your company's goals (for instance, a new revenue recognition feature for compliance, or an updated bank reconciliation tool to save time) and enable them once validated. CFOs should encourage the exploration of these upgrades since they often directly contribute to better financial visibility or efficiency. By keeping your NetSuite instance on the cutting edge, you ensure the business is leveraging all available technology and best practices - maintaining a competitive edge and not falling behind peers katoomi.com.



#### 16. Embrace Al-Driven Tools and Automation Enhancements

As finance enters the era of artificial intelligence, CFOs should be looking at how AI and machine learning features in NetSuite can reduce manual work and surface insights. Leverage the new Aldriven tools that NetSuite has rolled out (especially in 2024-2025) to augment your finance operations. For example, NetSuite's AI-Powered Narrative Reporting can automatically generate written analysis of financial results, providing a first draft of management commentary by analyzing your data katoomi.com. This can save time for the CFO's team when preparing reports and improve accuracy by highlighting key drivers directly from the numbers. Another innovation is NetSuite's Financial Exception Management dashboard (announced at SuiteWorld 2024) which uses machine learning to flag anomalous transactions - helping the finance team catch unusual entries or errors proactively netsuite.comnetsuite.com. Additionally, the accounts payable process is being improved with Al: NetSuite's enhanced Bill Capture uses OCR and Al to auto-populate bill details and even match bills to POs and receipts, speeding up AP and reducing errors netsuite.com. CFOs should pilot these AI features and see their impact, while admins ensure the necessary modules or SuiteApps are enabled. Industry surveys indicate that automation and AI are top of mind for CFOs, with the vast majority planning to use these technologies by 2024 netsuite.comnetsuite.com. By embracing NetSuite's AI capabilities, finance leaders can do more with the data they have and empower their teams to focus on strategic analysis.

### 17. Optimize Procurement and Spending with NetSuite Tools

For CFOs, controlling spend and optimizing procurement is a continuous priority – and NetSuite is introducing new capabilities in this area. **Use NetSuite's procurement tools (like the 2025 SuiteProcurement module and vendor management features) to automate and better govern your purchasing processes.** The SuiteProcurement solution, for instance, provides an embedded indirect purchasing system integrated with the Oracle Business Network. It allows employees to shop on approved supplier sites (e.g., Amazon Business) with negotiated discounts, then automatically routes those orders in NetSuite for approval and PO creation <u>katoomi.com</u>. Once approved in NetSuite, purchase orders are transmitted electronically to vendors, creating a seamless procure-to-pay cycle <u>katoomi.com</u>. For a CFO, this means greater visibility into company spend before it happens and assurance that procurement policies are followed (since the workflow and vendor selection are built into the system). NetSuite administrators play a key role in setting up item catalogs, approved supplier lists, and the SuiteProcurement module configuration. Even if you don't have SuiteProcurement, you can still leverage standard NetSuite purchasing features: establish approval limits for purchase orders, use purchase contracts to lock in pricing with key



vendors, and enable the three-way match (PO, item receipt, vendor bill) to prevent erroneous payments. By managing procurement in NetSuite, you improve compliance with budgets, get more accurate cash forecasts, and likely save money through better spend management. This tip exemplifies how CFO-level strategic goals (cost control and efficiency) translate into system capabilities that admins can implement and refine.

### 18. Stay Ahead of Regulatory Changes Using NetSuite

The regulatory landscape is constantly evolving - be it new revenue recognition rules, lease accounting standards, tax law changes, or data privacy regulations. CFOs should proactively monitor emerging regulations and leverage NetSuite's functionality to comply with them in a timely manner. In practice, this means using NetSuite's updated modules or SuiteApps that address new rules (for example, the revenue recognition module for ASC 606/IFRS 15, or the tax calculation features for digital tax compliance). Finance chiefs have indicated that "getting ahead of emerging regulations to avoid business disruptions" is a key priority hub.coso.org. NetSuite often releases enhancements or guidance when major regulatory changes happen (for instance, when lease accounting standards took effect, NetSuite provided tools to handle right-of-use asset accounting). Work with your NetSuite admin and implementation partners to ensure these features are activated and configured correctly well before compliance deadlines. It's also wise to use NetSuite's compliance checklists or SuiteAnswers articles on specific regulations for guidance. For global companies, take advantage of NetSuite's localization features - it supports various tax regimes and electronic filings in many jurisdictions out of the box. By using the ERP's capabilities instead of manual calculations off-system, you reduce the risk of errors and keep all compliance evidence centralized. In short, be proactive: anticipate the regulatory needs of tomorrow and let **NetSuite help address them today <u>hub.coso.org</u>**.

## 19. Promote Cross-Departmental Collaboration with a Unified System

One often overlooked advantage of NetSuite is how it brings different departments onto the same platform, fostering collaboration. **CFOs and admins should encourage teams across finance, sales, operations, and IT to use NetSuite as the shared source of data and processes, breaking down silos.** With everyone accessing the same system, there is greater transparency and opportunity for teamwork. NetSuite provides a *single source of truth* for financial and operational

information, which "fosters better collaboration between finance and other departments" mineraltree.com. For example, a sales manager using NetSuite CRM can see outstanding invoice statuses for their clients (helping them assist in collections if needed), or a project manager can input project percent-complete data that immediately flows into revenue recognition for finance. CFOs can lead cross-functional meetings using NetSuite dashboards that all executives share, ensuring decisions are based on consistent data. Administrators, meanwhile, can create custom center tabs or portlets for other departments (like a CEO or COO dashboard) to make sure each role has the information they need readily. By bringing more business functions into the NetSuite environment (through additional modules or integrations as mentioned), you also reduce shadow systems (like separate spreadsheets maintained by other teams). The result is an organization where finance is not a standalone island but a collaborative partner, with NetSuite as the connective tissue. In a very real sense, when all your workflows and employees are centralized in one system, it amplifies the value each team gets from the data netsuite.com.

### 20. Take Advantage of NetSuite's Cloud and Mobile Access

In today's work environment, flexibility and real-time access are vital. Remember that NetSuite's cloud-based design allows CFOs and other users to access key financial data anytime, anywhere - including via mobile devices - to support timely decision-making. Because NetSuite is a true cloud SaaS, all you need is a web browser (or the NetSuite mobile app) to review reports or approve transactions on the go. This remote accessibility proved its value during recent years when many finance teams had to work from home. NetSuite's cloud infrastructure "allows CFOs to access financial data and manage operations remotely," which supports not only current flexible work arrangements but also the company's ability to scale without heavy IT investments mineraltree.com. For a CFO, this means you don't have to be in the office to keep a pulse on cash flow or to greenlight an urgent expenditure - you can do it securely from wherever you are. NetSuite's mobile app (as of 2024) offers dashboard KPI monitoring, basic transaction approvals, and expense capture, among other features, which can improve productivity for traveling executives and field managers. Administrators should ensure that security measures (like two-factor authentication) are in place so that this convenient access remains secure. By leveraging the cloud and mobile capabilities, you increase the responsiveness of the finance function and avoid delays. The professional workforce is increasingly expecting modern, cloud-based tools - with NetSuite, your finance department is already there.



**Conclusion:** CFOs and NetSuite administrators share a common objective: to harness technology for better financial management and business performance. By implementing these 20 tips, finance leaders can gain more insight and foresight, while admins can build a more efficient, reliable, and compliant system. The strategic guidance for CFOs – from real-time dashboards and KPIs to Aldriven planning and strict compliance controls – ensures that the finance function adds maximum value to the enterprise. Meanwhile, the hands-on best practices for NetSuite administrators – covering configurations, automation, data quality, testing, and more – keep the ERP running smoothly and aligned with business needs. Both roles must work in tandem: success comes from a CFO's vision being executed through the NetSuite platform by capable administrators.

As of 2024–2025, the pace of innovation in cloud ERP and finance technology is accelerating. CFOs and admins should continuously educate themselves on new NetSuite features, industry best practices, and emerging regulations. Treat this as an ongoing journey of improvement. By prioritizing efficiency, accuracy, compliance, automation, and visibility – the core themes in our tips – organizations can fully leverage NetSuite to drive growth and strategic advantage. With the right mix of high-level strategy and technical excellence, the finance team can move from being just number-crunchers to true business partners. In summary, empower your people with NetSuite's capabilities, and you will empower your entire organization's financial success.

Tags: netsuite, erp, cfo, netsuite administrator, financial reporting, kpi, business intelligence, automation, system optimization, data visibility

#### **About Houseblend**

HouseBlend.io is a specialist NetSuite™ consultancy built for organizations that want ERP and integration projects to accelerate growth—not slow it down. Founded in Montréal in 2019, the firm has become a trusted partner for venture-backed scale-ups and global mid-market enterprises that rely on mission-critical data flows across commerce, finance and operations. HouseBlend's mandate is simple: blend proven business process design with deep technical execution so that clients unlock the full potential of NetSuite while maintaining the agility that first made them successful.

Much of that momentum comes from founder and Managing Partner **Nicolas Bean**, a former Olympic-level athlete and 15-year NetSuite veteran. Bean holds a bachelor's degree in Industrial Engineering from École Polytechnique de Montréal and is triple-certified as a NetSuite ERP Consultant, Administrator and SuiteAnalytics User. His résumé includes four end-to-end corporate turnarounds—two of them M&A exits—giving him a rare ability to translate boardroom strategy into line-of-business realities. Clients frequently cite his direct, "coach-style" leadership for keeping programs on time, on budget and firmly aligned to ROI.



**End-to-end NetSuite delivery.** HouseBlend's core practice covers the full ERP life-cycle: readiness assessments, Solution Design Documents, agile implementation sprints, remediation of legacy customisations, data migration, user training and post-go-live hyper-care. Integration work is conducted by in-house developers certified on SuiteScript, SuiteTalk and RESTlets, ensuring that Shopify, Amazon, Salesforce, HubSpot and more than 100 other SaaS endpoints exchange data with NetSuite in real time. The goal is a single source of truth that collapses manual reconciliation and unlocks enterprise-wide analytics.

**Managed Application Services (MAS).** Once live, clients can outsource day-to-day NetSuite and Celigo® administration to HouseBlend's MAS pod. The service delivers proactive monitoring, release-cycle regression testing, dashboard and report tuning, and 24 × 5 functional support—at a predictable monthly rate. By combining fractional architects with on-demand developers, MAS gives CFOs a scalable alternative to hiring an internal team, while guaranteeing that new NetSuite features (e.g., OAuth 2.0, Al-driven insights) are adopted securely and on schedule.

**Vertical focus on digital-first brands.** Although HouseBlend is platform-agnostic, the firm has carved out a reputation among e-commerce operators who run omnichannel storefronts on Shopify, BigCommerce or Amazon FBA. For these clients, the team frequently layers Celigo's iPaaS connectors onto NetSuite to automate fulfilment, 3PL inventory sync and revenue recognition—removing the swivel-chair work that throttles scale. An in-house R&D group also publishes "blend recipes" via the company blog, sharing optimisation playbooks and KPIs that cut time-to-value for repeatable use-cases.

**Methodology and culture.** Projects follow a "many touch-points, zero surprises" cadence: weekly executive stand-ups, sprint demos every ten business days, and a living RAID log that keeps risk, assumptions, issues and dependencies transparent to all stakeholders. Internally, consultants pursue ongoing certification tracks and pair with senior architects in a deliberate mentorship model that sustains institutional knowledge. The result is a delivery organisation that can flex from tactical quick-wins to multi-year transformation roadmaps without compromising quality.

Why it matters. In a market where ERP initiatives have historically been synonymous with cost overruns, HouseBlend is reframing NetSuite as a growth asset. Whether preparing a VC-backed retailer for its next funding round or rationalising processes after acquisition, the firm delivers the technical depth, operational discipline and business empathy required to make complex integrations invisible—and powerful—for the people who depend on them every day.

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